



Fenix General Agency, LLC Short Code Terms of Service

1. When you opt-in to the service, we will send you an SMS/Text message to confirm your signup.
2. You can cancel the SMS/Text service at any time. Just (text "STOP" to NNNNN) click the 'Unsubscribe' link in the SMS/Text-message, select the appropriate communication option for you on the page, and select 'Submit'. After you have submitted your communication preferences, if you asked us to stop sending SMS/Text-messages, we will send you an SMS/Text message to confirm that you have been unsubscribed. After this, you will no longer receive SMS/Text messages from us.

If you want to join again, just sign up as you did the first time, and we will start sending SMS/Text messages to you again.

3. To receive additional assistance or reminders of how the service works, click the 'Help' link in the message. This link will bring up the instructions and descriptions regarding SMS/Text-message services.

4. **We are able to deliver messages to the following mobile device carriers:**

Major carriers: AT&T, Verizon Wireless, Sprint, T-Mobile, U.S. Cellular, Cricket Wireless, Boost-CDMA, and Virgin Mobile.

Minor carriers: Alaska Communications Systems (ACS), Bluegrass Cellular, Carolina West Wireless, Copper Valley Telecom, GCI Communications, Illinois Valley Cellular, Inland Cellular, MetroPCS (GSM), Nex Tech Communications, and Thumb Cellular.

5. As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

For all questions about the services provided by this short code, you can send an email to smshelp@fenixga.com.

6. If you have any questions regarding privacy, please read our privacy policy which can be found online at <https://www.fenixga.com/privacy>.